

Polycom IP Device Provisioning Server

The Polycom Hosted Provisioning Server is a full featured web portal allowing both Resellers and End Users to easily provision any Polycom SoundPoint IP Handsets and a host of other VoIP devices without even touching them!

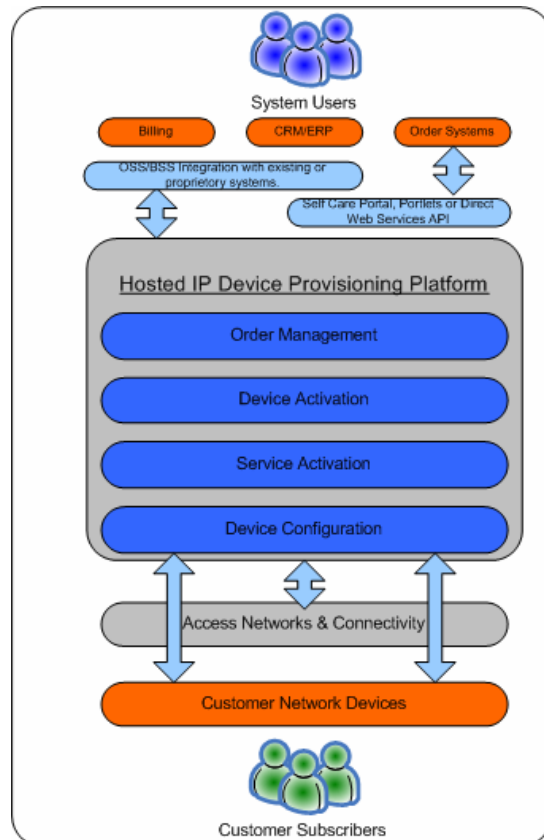
No more wrestling with XML configuration files, simple point and click setting of Polycom's full feature set – including ring tone and bitmap customisation!

Resellers will be able to log in and securely order their stock through the portal. This will immediately be allocated to their account ready for them to provision the VoIP devices, thus allowing the Reseller to have the order shipped directly to the end user.

Upon delivery, each device will clearly be labelled with its extension number to aid in siting of the phones in the correct customer location.

Key Features

- Zero Touch configuration of any SoundPoint IP Phone – other VoIP devices to follow.
- Multiple accounts per handset
- Simple programming of Polycom's full feature set
- Reseller has full control over features available to end users
- Secure Encrypted Configuration file delivery to handsets
- Order Processing/Stock Control
- White Labelled interface for Reseller & End User login
- No limit to number of handsets that can be provisioned
- Full control of Directory Listings for Sites/Groups of phones
- Upload customised tones and bitmaps to phones
- Fully hosted Multi-tenanted server system
- No hardware or software required
- System support and integration into existing systems if required



Key Customer Benefits

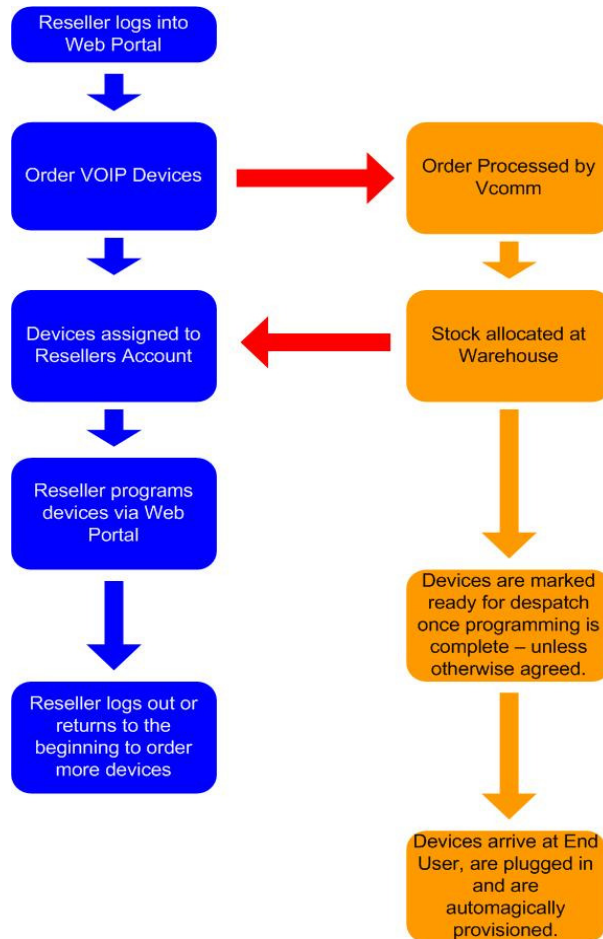
- Handsets & devices arrive quickly!
- Handsets & devices arrive pre-configured just ready to Plug'n'Go
- Moves, Changes and Updates managed quickly and easily

Key Reseller Benefits

- No IT Skills are required to operate & reduced administration time.
- Http provisioning & management of hardware behind NAT firewalls.
- System enables Resellers to increase "Right first time" activation rate.
- Significantly increase customer satisfaction levels.
- Centralise complex handset information for future management.
- Automation & information driven fulfilment reduces operational costs.
- Operational converging of technologies as system can be integrated with existing OSS/BSS/CRM/ERP/E-commerce systems.

How It Works

The diagram to the right shows the process required to provision a handset from picking it in the Vcomm warehouse, through to delivery to an end user customer:



System Technical Information

The system operates in an fully secure hosted Service Orientated Architecture (SOA) environment, and is built using the Sun Java programming language to ensure robust, resilient, scalable and fast provisioning of devices at all times.

The system is also available to purchase and we can deploy the system into your own network on your behalf, and in partnership with Xenolitica the system authors, it can be integrated within your existing systems.

Product Roadmap 2008/2009

2008 - Q2/Q3:	Beta Trial Phase begins
2008 - Q3:	VoIP DPS for Polycom launches fully
2008 - End of Q3:	VoIP DPS for other devices enters Beta Phase
2008 - Q4:	VoIP DPS becomes a fully operational server

Please call Vcomm on 01635 232430 to find out more or you can email us:

info@vcomm.co.uk